



Te Puna Aonui

Responding, healing, strengthening

Te Puna Aonui Pānui

28 September 2023

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To share stories and updates in the next e-update, contact:

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Introduction from Te Puna Aonui Chief Executive Emma Powell

Kia ora koutou,

Welcome to the September edition of our Te Puna Aonui e-update Pānui – one of our biggest yet!

There is so much to share, showing the effort across government and in communities that is going into implementing Te Aorerekura – the National Strategy to Eliminate Family Violence and Sexual Violence.

The report from the Annual Te Aorerekura Hui 2023 Report is now available online. The event brought government, tangata whenua, specialists, and communities together to learn and monitor progress. This year was a hybrid in-person and online event. Alongside the other senior leaders present, I found the discussions informative, inspiring, and often challenging in a way that reinvigorated me as a driver of the systemic changes we’re working to achieve.

The Outcomes and Measurements Framework (OMF) is now published. The OMF sets out the outcomes and indicators we’ll use to measure progress. This information will help shape decisions and investment, as well as enabling greater accountability.



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Among other things, this newsletter also shares information about the launch of the Ethnic Communities Network, the new Family Violence Workforce Tools to support organisations and practitioners to map learning and implement the Capability Frameworks, the Shama 'Let's Talk' video series, and the Rainbow Violence Prevention Network's 'Respectful Relationships' programme.

The stories in this Pānui show how much work is happening across government and in communities. They demonstrate the importance of us working and learning together to achieve a society free from violence. Enjoy reading all these stories!

E kore e taea e te whenu kotahi te whāriki te raranga. Heoi anō mā te mahi o ngā whenu, mā te mahi tahi o ngā kairaranga. Ka oti tēnei whāriki

The tapestry of understanding cannot be woven by one strand alone. Only by the working together of weavers, will such a tapestry be completed.

Emma Powell
Chief Executive of Te Puna Aonui

Te Ahi Kaa and Age Concern Auckland – Regional Elder Abuse Network Pilot

For the past nine months, Te Ahi Kaa and Age Concern Auckland have been piloting a regional elder abuse network in Tāmaki Makaurau. This work was funded by Te Puna Aonui and was facilitated by the Office for Seniors. It contributes to the work to engage and value communities in collective monitoring, sharing, and learning (Action 5).

At a recent hui, the pilot was discussed Te Ahi Kaa, their kaumātua rōpū and Age Concern Auckland. During the hui we heard about the value of creating a network where kaumātua could share their experiences, connect with others, raise awareness about elder abuse and access support.

We also heard about the wider system that contributes to elder abuse, including financial pressure, lack of transport, poor quality housing, social isolation, and limited access to services.

These insights will inform our work. We are also looking at supporting next steps for the regional elder abuse network.

Thank you to Te Ahi Kaa, the kaumātua and Age Concern Auckland for their work.

[Prevention of abuse of older people - Ministry of Social Development \(msd.govt.nz\)](https://www.msd.govt.nz/prevention/abuse-of-older-people)

ACC – Staff Training, Sensitive Claims, and Kaupapa Māori Services

Family violence awareness training for ACC staff

Workplaces play an important role in assisting people impacted by family violence. ACC is working to create a safe, supportive workplace for kaimahi (staff) experiencing, or using family violence.

As part of their Family Violence Workplace Action Plan, ACC is launching a family violence awareness e-learning module for kaimahi at the end of September.

The module will give staff a better understanding of:

- what family violence is and how they can help
- the important role workplaces have in supporting people impacted by family violence what support is available, both within and external to ACC.

The module was developed with specialist domestic violence service provider Shine.

This training for staff is part of ACC's Family Violence Workplace Action Plan which includes:

- training and support for people managers and leaders
- creating a network of trained family violence contact people
- training and support for frontline staff
- creating an information hub on the staff intranet
- reviewing the existing family violence policy, procedures, and guidance.

Preparing the market for new ACC sensitive claims contract

After two years of engagement with the sexual violence sector to evolve the support ACC provides to survivors of sexual violence through the Integrated Services for Sensitive Claims (ISSC), ACC is getting ready to go to market with its new ISSC contract in April 2024.

To prepare the market for the ISSC contract, ACC will be hosting 23 in-person information sessions in 18 locations across Aotearoa New Zealand beginning 25 October.

During these sessions, participants will learn about upcoming changes to the ISSC and how to apply to tender for the new ISSC contract. These half-day sessions are open to existing ISSC suppliers and providers, and any organisations interested in tendering for the new contract.

[Learn more and register for ISSC sessions](#)

New process to enter ACC sensitive claims service

ACC is working with Whakarongorau Aotearoa to explore how to create a more effective entryway into the sexual violence system and the ACC Integrated Services for Sensitive Claims (ISSC) service. In October, Whakarongorau is hosting online information sessions to share the current design concepts for this new solution. Sessions will be held:

- Mon 2 Oct, 1-2:30pm
- Tues 3 Oct, 10-11:30am
- Wed 4 Oct, 1-2:30pm
- Thurs 5 Oct, 10-11:30am

[Register for an ISSC Engagement Session with Whakarongorau](#)

ACC continuing work to develop Kaupapa Māori Solutions

Ka piki ka rere taku kōmako

Ka tau ki te pāharakeke

He aha tāna e waiata nei?

Hoake rā tāua ki te āta whakarongo.

ACC is proud to be continuing work to develop Kaupapa Māori Solutions to provide culturally appropriate wellbeing and healing options for whānau. This is part of their commitment to improve access, experience, and outcomes for hapori Māori.

ACC is preparing to progress this kaupapa into three further rohe to design localised, whānau-centred wellbeing initiatives and hauora (health) and rehabilitation services.

ACC recognise the regions initially identified for this third procurement tranche may or may not be ready to engage with us. So, they will be undertaking a time of engagement and research to understand if this is an appropriate time for this mahi to take place in Mātaatua, Te Arawa and Te Waipounamu (excluding Te Tau Ihu).

Over the coming months, ACC will reach out to iwi, hapū and kaupapa Māori leaders in these rohe to discuss this kaupapa. They will also be commissioning kaupapa Māori researchers to ensure they have a clear picture of the health services and initiatives available or planned across these rohe. Following this research and engagement phase, ACC will know if they can progress with commissioning local design panels. These panels will design culturally appropriate Kaupapa Māori Solutions for their regions to be delivered by Māori providers for ACC kiritaki within their rohe.

Procurement opportunities will be promoted on the Government Electronic Tenders Service (GETS) website. Interested parties can subscribe to the interim notice to be alerted to open procurement opportunities.

[Subscribe to the interim notice on GETS](#)

[General information about this mahi is available on the ACC website](#)

Ministry of Social Development's new prevention initiatives

MSD has recently established the Ethnic Communities Violence Prevention work programme, which focuses on addressing family violence and sexual violence within ethnic communities.

As part of this work, MSD have:

- engaged in-person and online with ethnic communities across the motu to better understand family violence and sexual violence (FVSV) in these communities and the solutions that may work for them
- announced community trials to test ethnic-specific solutions to FVSV with South Asian communities in Auckland
- established an Innovation Fund which will be used for developing and delivering solutions and prevention activities for diverse ethnic communities across Aotearoa.

This programme aligns with MSD's commitment to Te Aorerekura (The National Strategy to Eliminate Family Violence and Sexual Violence), focusing on Action 23: Developing prevention programmes for ethnic communities.



MSD's engagement with ethnic communities across New Zealand in 2023.

Trials in Auckland will test FVSV prevention approaches with South Asian communities

South Asian groups experience some of the highest levels of family violence and sexual within ethnic communities. Therefore, MSD will test targeted, ethnic-specific activities to prevent violence and abuse with South Asian communities in Auckland. This will contribute to the developing evidence base for the work programme and strengthen its impact. Organisations interested in engaging in the South Asian trials in Auckland can express their interest by filling out the survey below.

[Register your interest in the South Asian trials in Auckland – SurveyMonkey](#)

Definition of 'South Asian' communities

'South Asian' encompasses people and communities from Afghanistan, Bangladesh, Bhutan, India, Maldives, Nepal, Pakistan, and Sri Lanka. It also includes diaspora communities such as Fijian Indian, as well as South Asian individuals from other continents, e.g., Africa.

Innovation Fund will contribute to developing FVSV initiatives for ethnic communities

MSD has also announced a new Ethnic Communities Innovation Fund.

This Fund is for the development and delivery of solutions and prevention activities for diverse ethnic communities at risk of family and sexual violence. It presents an opportunity to expand the evidence base and test a broader range of family violence and sexual violence prevention activities in ethnic communities across Aotearoa.

Further details of the Fund, including criteria and availability, will be shared over the next few months.

If you would like to find out more about these initiatives, please email the MSD team at ECVP@msd.govt.nz.

Ethnic Communities Network launched

In August, the Minister for the Prevention of Family and Sexual Violence, Marama Davidson, and the Chief Executive of Te Puna Aonui attended the launch of the Ethnic Communities Network. Ethnic communities represent people from over 200 ethnicities who speak over 160 languages. They include new and temporary migrants, former refugees, asylum-seekers, long-term settlers, and people who were born in Aotearoa New Zealand.

The Ethnic Communities Network will support people to contribute their advice and solutions into the implementation of Te Aorerekura.

“It is important that the experiences of diverse communities – ethnic communities, tangata whenua, Pacific peoples, Rainbow peoples, disabled peoples, children and young people, older people, victim-survivors, and people who have used violence – are helping to ensure changes are effective for each diverse community,” Minister Davidson said.

“We have heard loud and clear that ethnic communities want a commitment to safer services that understand cultural diversity, respond to linguistic diversity, have better data on the distinctive forms of violence that communities experience, more education, and better government-led and community-led supports.”

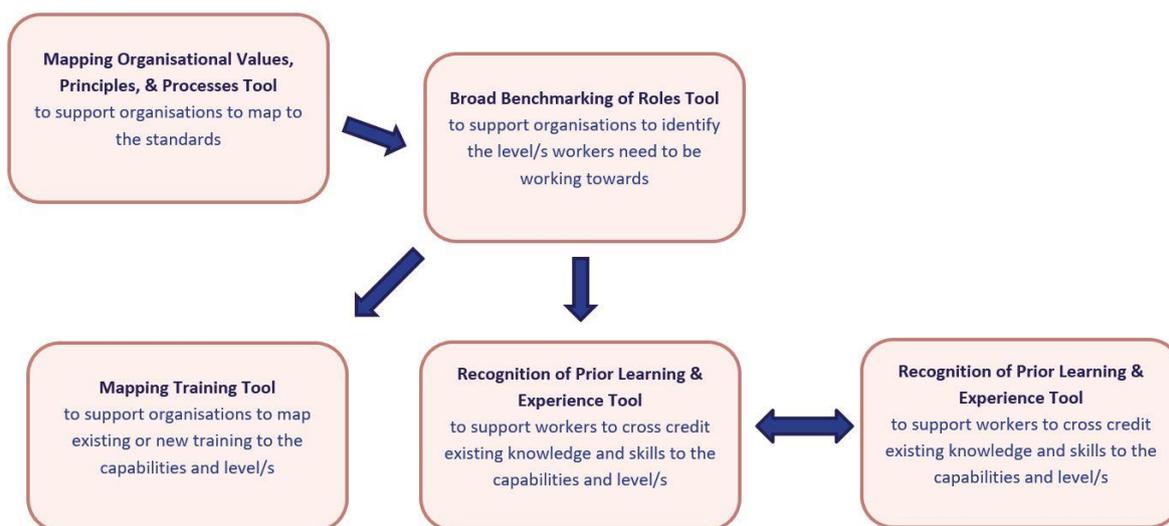
“We have also heard about difficulty ethnic communities face in the context of systemic racism and cultural beliefs, especially around gender norms, that has too often led to under-reporting of violence and abuse, and services that are not as helpful and useful as they should be.

“Under Te Aorerekura, we are committed to resourcing diverse communities to take the time to meaningfully engage with us and I am proud that more than \$1.765 million has been provided to communities to do this,” she said.

[Ethnic Communities Network launched - Inside Government NZ](#)

Family Violence Capability Framework Tools now published

Five tools to support organisations and agencies implement the [Specialist Family Violence Organisational Standards \(SOS\)](#) and the [Family Violence Entry to Expert Capability Framework \(E2E\)](#) are now available on the [website](#).



The SOS and E2E frameworks are the first step in delivering Te Aorerekura, helping achieve Shift 3: Towards skilled, culturally competent, and sustainable workforces.

The five tools have been developed to support organisations to map existing values, standards, and training, identify what E2E level/s different roles should be working towards and provide a process for workers to cross credit prior learning and experience. The tools are optional and are intended to provide an easier approach to putting into action the SOS and E2E. They are based on a high trust model and require organisations to discuss and decide the approach that best suits them. The tools won't be applicable for all situations but can be adapted to fit, or different processes can be used if needed. Each tool is designed to be downloaded from the website and completed on your own device.

The tools were developed with the input and oversight of a working group with representation from government and non-government organisations. The draft tools were shared with a range of organisations to be trialed, including the National Collective of Independent Women's Refuges and Te Kupenga Whakaoti Mahi Patunga – National Network of Family Violence Services, and feedback was gathered to inform the final versions. The tools are:

- [The Mapping Organisational Values, Principles and Processes tool](#) provides a template for organisations to map their existing values, principles, policies, and procedures to the standards in the SOS, to identify what is covered or partially covered and identify any gaps.
- [The Broad Benchmarking of Roles tool](#) supports managers and team leaders to identify the required level in the E2E workers need to be aiming for, based on the role of the worker and organisation within the family violence system.

- [The Planning and Tracking Completion tool](#) supports workers and organisations to plan and track the progress of individual workers as they complete the relevant E2E capabilities.
- [The Recognition of Prior Learning and Experience \(RPLE\) tool](#) supports workers to cross credit their prior learning and experience to the E2E capabilities.
- [The Mapping Training tool](#) provides a template for organisations to map their existing training to the E2E capabilities, to identify what their training covers or partially covers and identify any gaps.

If you have any questions or feedback on these frameworks or tools, please contact us at workforce@tepunaaonui.govt.nz.

Annual Te Aorerekura Hui 2023 Report

On 14 June 2023, the second Annual Te Aorerekura Hui took place at Sky Stadium. The Hui theme was 'Ako tahi: Learning together' and focused on how we are learning together and monitoring progress.

The Hui brought together tangata whenua leaders, specialists from the family violence and sexual violence sectors, people from diverse communities, with government officials and Ministers. 220 people attended in-person, with another 400 online to enable broader participation.

Te Puna Aonui has published the [Hui report](#), which analyses the feedback and korero during the event, through SLIDO and in the survey at the time of registration. Participants' comments and input have been analysed to inform the second Te Aorerekura Action Plan and will help shape the next Hui.

[Questions asked through SLIDO](#) during the event have been answered and are available online.

Te Aorerekura Outcomes and Measurement Framework now published

Te Puna Aonui has now published the [Outcomes and Measurement Framework \(OMF\)](#), which will track progress to implement Te Aorerekura. The OMF will support alignment, accountability, and measurement.

The OMF sets out the outcomes and indicators government will track to measure progress in achieving the system shifts set out in the Strategy.

It is important for data to better reflect the experiences and priorities of people who are disproportionately impacted by family violence and sexual violence: women, children, and

young people, tangata whenua, Pacific peoples, disabled people, older people, LGBTQIA+ communities, and ethnic communities.

The OMF will support decision-makers to understand progress and impact so they can identify priorities for investment.

Te Puna Aonui National Trainers Update – Te Wai Pounamu

The National Trainers have been meeting with people around the country to build awareness of the Family Violence Workforce Capability Frameworks and support people to implement them.

In the first half of 2023, the trainers met with people across Te Ika-a-Māui (see the [July 2023 Te Puna Aonui E-Update](#)). During August and September, the work has continued in Te Wai Pounamu.

Collectively, as at the end of September and across Te Ika-a-Māui and Te Wai Pounamu, the National Trainers have met with approximately 780 community and government workers – in approximately 37 sessions.

The team has greatly valued working collaboratively to host and facilitate discussions among managers, team leaders and staff, about what it means for specialist and generalist workforces to implement the family violence workforce and organisational capability frameworks.

Please reach out to jvworkforce@tepunaaonui.govt.nz if you would like:

- your organisation to be an ‘early adopter’ for embedding the capabilities set out in the workforce and organisational capability frameworks, contributing to how we test and learn, or to be a ‘champion’ for them within your community, and/or
- you would like our National Trainers to help you use the [five tools](#) for embedding the workforce and organisational capability frameworks, or to review your training to identify capability gaps and provide advice on closing those gaps.



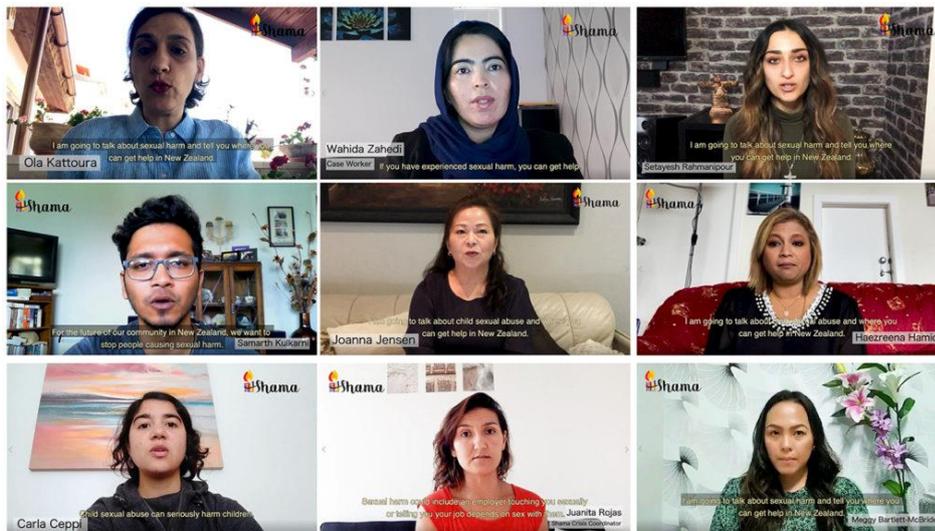
Queenstown



Waihōpa/Invercargill

Shama launching 'Let's Talk' video series

On 15 November, Shama will officially launch their 'Let's Talk' video series in an online event. The 40 videos are in 18 languages and provide information about how to prevent and respond to sexual violence.



The presenters aim to increase opportunities for community conversations about preventing sexual violence. Filming took place in many cities across New Zealand.

At the Connections! Hui in 2019, many participants talked about needing to find ways to talk about sexual violence, but not having the right words or knowledge about what to say. The Shama team crafted messages that included accurate referral information, legal information, and examples developed from their practice and knowledge of sexual violence in culturally specific situations.

The videos were developed in partnership with ethnic communities, and the video makers were volunteers who spent a lot of time and effort on filming and re-filming to get the message right.

Languages included are Arabic, Cantonese, Farsi, French, Hindi, Japanese, Kannada, Korean, Malay, Malayalam, Mandarin, Portuguese, Punjabi, Sinhala, Spanish, Tagalog, Tamil, and Vietnamese.

See the videos on their YouTube channel here: <https://www.youtube.com/@shamaethnic>

For more information or to attend the online launch, contact Juanita at crisis2@shama.org.nz.

Te Aorerekura – Second Action Plan

Te Puna Aonui business unit has now completed a strategic review of the first Action Plan, drawing on research and lessons from the first plan as well as the wealth of knowledge contributed by government agencies, tangata whenua, specialists, and community experts through recent engagements.

The process for developing the [second Te Aorerekura Action Plan](#) is:

- **Phase One: Strategic Review** (complete) – pulling together what we have learned from the current Action Plan to understand what has and has not worked well, any gaps, barriers, and any cross over in activities.
- **Phase Two: Prioritisation and Future Modelling** (current stage) – identifying future priorities or focus areas, grounded in the Outcomes and Measurement Framework to help us understand where to direct activity and resource to achieve the greatest gain.
- **Phase Three: Drafting Action Plan** – writing the Plan for Cabinet presentation in early 2024.

Participants in the Annual Te Aorerekura Hui were surveyed, and MSD has recently been engaging on gaps in services – both of which are informing our direction.

This collaborative approach recognises that Te Aorerekura is a strategy shared with our communities, and the insights gained through engagement has helped Government understand what is most important.

Te Puna Aonui will provide regular updates on the website and through engagements such as the Systems Working Group.

Te Puna Oranga Sexual Violence Prevention Online Learning Platform

On Thursday 28 September 2023, Te Puna Oranga will launch the Mauri Oho online learning platform.

Mauri Oho is a kaupapa Māori mahi tūkinō (sexual violence) OLP (prevention tool) to help whānau prevent mahi tūkinō. Mauri Oho takes sexual violence prevention learning into the homes of whānau and families in Aotearoa New Zealand, and beyond.

Te Puna Oranga is a kaupapa Māori family violence and sexual violence service provider based in Ōtautahi. It was established in 1986, when the community identified a need for specialised kaupapa Māori counsellors to work with Māori who had experienced mahi tūkino. Te Puna Oranga continues to deliver counselling services and has evolved its range of services to meet the needs of whānau.

Te Puna Oranga sees the launch of Mauri Oho as a moment to pause and celebrate this significant milestone and as an opportunity to honour whānau stories and journeys, and the many hands of kaimahi, kaumatua, academic partnerships, and government partnerships (such as with the Ministry of Justice, Ministry of Social Development, Accident Compensation Corporation and Whānau Ora). Te Puna Oranga sees Mauri Oho helping achieve the moemoeā of Te Aorerekura - creating mauri tau (wellness and peace), without mahi tūkino and other forms of violence.

Mauri Oho is not the first resource that Te Puna Oranga has developed. In 2014, Te Puna Oranga, under the leadership of the late Tania Matakī, began co-designing a kaupapa Māori mahi tūkino prevention booklet. Funded through the Ministry of Justice, Te Puna Oranga worked with whānau, hapū and iwi to co-design *Whakatōkia Te Kākanō O Te Hā – Planting the Seeds of Life*, which was then reviewed by ACC, kaimahi Māori, and whānau with lived experience.

In May 2016, they launched *Whakatōkia Te Kākanō O Te Hā – Planting the Seeds of Life*. Tania Matakī and many whānau saw their wish realised further when *Te Kākanō O Te Hā – Planting the Seeds of Life* was published online and the 'mātauranga' within it was available to all.

The dream was for an online learning platform, where anyone could access the mātauranga in their own time, on their own terms, and in the comfort of their own whare or safe place. Under the leadership of Kaiwhakahaere Billie Jean Cassidy, and the investment of Te Pūtahitanga o Te Waipounamu (the Whānau Ora Commissioning Agency), Te Puna Oranga has now achieved this.

Rainbow Violence Prevention Network – Respectful Relationships



Over the past year, InsideOUT Kōaro and RainbowYOUTH have come together to co-create a respectful relationships programme for rainbow rangatahi across Aotearoa, with support from the Rainbow Violence Prevention Network and Te Puna Aonui.

Aro ki te hā is a six-week programme designed to provide support and education to address the specific ways the rainbow community experiences violence. It explores ways to come into respectful relationships with the self, whenua, and each other. It will be piloted later this



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year (primarily online at this stage), with the hope of receiving funding to further develop the programme in-person.

It explores the concept of 'relationship', set in the context of the settler colony of New Zealand, and looks at issues such as systemic oppression and how it can lead to harmful ways of relating to each other. It aims to teach safe, loving, and liberating forms of relating – showing what they look like, and how to be in a practice of safe love.

With few resources available, rainbow communities have been self-organising relationship education. There is now open-source informal research published online ([Aro ki te hā research report](#)), with the intent of sharing knowledge to support better opportunities for healthy respectful relationships.

[Aro ki te hā – Respectful Relationships Programme for Rainbow Rangatahi – Rainbow Violence Prevention Network Aotearoa New Zealand \(rvpn.nz\)](#)

Te Pūkotahitanga – Connecting into the Power of Pūrakau & Prophecies at Waitangi

[Te Pūkotahitanga](#) reflects on the ancestral wisdom shared by mana whenua in Waitangi during its recent hui there.

Full story on our website here: [Connecting into the power of Pūrakau and prophecies at Waitangi](#)

Kua tawhiti kē tō haerenga mai, kia kore e haere tonu. He nui rawa ō mahi kia kore e mahi tonu.

We have come too far not to go further. We have done too much not to do more.

About Te Puna Aonui

[Te Puna Aonui](#) brings government agencies together to align whole-of-government strategy, policy, and investment to eliminate family violence and sexual violence.

*Te Puna Aonui includes:

- [Ara Poutama Department of Corrections](#)
- [Te Tāhuhu o te Mātauranga Ministry of Education](#)
- [Manatū Hauora Ministry of Health](#)
- [Te Tāhū or te Ture Ministry of Justice](#)
- [Te Manatū Whakahiato Ora Ministry of Social Development](#)
- [Ngā Pirihimana o Aotearoa New Zealand Police](#)
- [Oranga Tamariki Ministry for Children](#)
- [Te Puni Kokiri Ministry of Māori Development](#)
- [Te Kaporeihana Āwhina Hunga Whare ACC](#)



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[Te Tari O Te Pirimia Me Te Komiti Matau](#) (Department of Prime Minister and Cabinet), [Manatū Wāhine](#) (Ministry for Women), [Te Manatū mō Ngā Iwi o Te Moana-nui-a-Kiwa](#) (Ministry of Pacific Peoples) and [Te Tari Mātāwaka](#) (the Ministry for Ethnic Communities) are associate agencies of Te Puna Aonui.

Te Puna Aonui reports to the Minister for Family and Sexual Violence, Hon Marama Davidson. Visit our website tepunaaonui.govt.nz or contact us: contact@tepunaaonui.govt.nz.

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